



About Flexiti

Flexiti has reimagined point-of-sale (POS) consumer financing to drive sales for retailers in-store and online, becoming one of Canada's leading private label credit card issuers. Through our award-winning platform, we deliver a POS financing experience across any device that is customer-centric, simple and intuitive. Without the need to integrate into existing POS systems, retail partners can easily offer the same fast and paperless financing solution across all retail locations and sales channels to increase revenue and build loyalty through repeat purchases. For more information, visit www.flexiti.com.

Product Owner, Credit Cards

As a Product Owner, Credit Cards, you will be reporting directly to the Director of Product Owners and will be a significant contributor to the delivery of strategic projects within Flexiti. Typical projects include the launch of new products, improvements to client experience and continuous improvement deliverables. The incumbent will assist in the identification of problems/resolutions, assessment of impact, effectiveness and feasibility of proposed changes, preparation of recommendations, and communication.

Responsibilities:

- Collaborate with business teams, technology teams, and external partners to align work to our product roadmap and communicate customer and business value across the company
- Optimize efficiency in a constantly evolving environment where creative, validated solutions are expected
- Work in partnership with the Product Design and Technology teams to build user-centric, user tested solutions through product discovery practices
- Execute against Product Roadmaps and Release Plans by owning, prioritizing, and maintaining the Product Backlog, including definition of features, user stories, and acceptance criteria
- Collaborate with Solution architect and Development leads to refine the Product Backlog to ensure that team deliverables meet agreed-upon standards for quality in addition to the stated business outcome
- Promote and drive Agile development methodology throughout the development cycle, providing direction and support to development and quality assurance teams
- Define and analyze metrics to measure and benchmark product success
- Promote product best practices and community empowerment within our Product Design and Development team

Qualifications:

- 5+ years experience as a Product Owner, Product Manager, Business Analyst or Business Systems Analyst role.

- Previous experience with Fiserv is a plus (practical experience and/or experience in deploying Fiserv's Credit Solutions, ex - Optis Credit Risk) or equivalent issuer processing platforms.
- Experience with acquiring processors is also a plus.
- Experience working both independently and, in a team,-oriented, collaborative environment is essential.
- A high agency individual with the ability to appropriately assess the need for independent decision-making versus leadership escalation.
- Experience with Agile principles and development methodologies
- Proficient with the use of Jira and Confluence, or equivalent ticket management software
- PSPO, CSPO or CSP-PO certification(s) considered an asset.
- Demonstrated ability to work with IT teams to achieve business goals.
- Excellent communications skills at all levels within an organization and with external stakeholders
- Ability to facilitate collaboration through working groups and workshops.
- Energy, passion, and commitment to drive to results in a challenging, fast-paced environment

What We Offer

Below are just a few reasons why people love working here:

- An opportunity to be a part of an award winning and fast growing company
- An innovative culture that promotes autonomy and flexibility
- A dynamic team and working environment that provides ongoing support
- Competitive compensation package commensurate to experience

Flexiti embraces diversity. We are committed to building a team that represents a variety of backgrounds, perspectives, and skills. All qualified applicants will receive consideration without regard to race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, disability, age, marital status, or family status. If you require disability-related accommodation during the application or interview process, simply let us know and we'll work with you to ensure you have a positive experience.